

Limited Warranty

This Warranty covers Thermalite Shutters.

Decor Thermalite Shutters are designed and built to provide you with many years of customer satisfaction. Every Decor Thermalite Shutter order is guaranteed against any defects in materials or workmanship for a period of twenty five (25) years from the date of the original installation.

All original finishes are guaranteed for five (5) years, and guaranteed against surface bleeding for the life of the shutters. Colour fastness of the paint will vary depending on the direction to sunlight and UV. The acceptance of colourfastness is 3 years. All componentry is guaranteed for 5 years. This Warranty does not cover accident, abuse, misuse or negligence to the shutters.

Shutters with defective materials or faulty workmanship will be repaired or, at our discretion, replaced free of charge. Purchasers & subsequent homeowners should contact our Customer Service Department on (07) 3716 7766 to arrange for a technician to come to your home to inspect the shutters.

Please note: A service call fee will apply after 1 month.

Date of Installation.

Company Representative.